

Licensing Sub-Committee

Monday 22nd October
2012
7.00 pm

Council Chamber
Town Hall
Redditch

REDDITCH BOROUGH COUNCIL


*making
a
difference*

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Access to Information - Your Rights

The Local Government (Access to Information) Act 1985 widened the rights of press and public to attend Local Authority meetings and to see certain documents. Recently the Freedom of Information Act 2000, has further broadened these rights, and limited exemptions under the 1985 Act.

Your main rights are set out below:-

- Automatic right to attend all formal Council and Committee meetings unless the business would disclose confidential or “exempt” information.
- Automatic right to inspect agendas and public reports at least five days before the date of the meeting.
- Automatic right to inspect minutes of the Council and its Committees

(or summaries of business undertaken in private) for up to six years following a meeting.

- Automatic right to inspect lists of background papers used in the preparation of public reports.
- Access, on request, to the background papers on which reports are based for a period of up to four years from the date of the meeting.
- Access to a public register stating the names and addresses and electoral areas of all Councillors with details of the membership of all Committees etc.

A reasonable number of copies of agendas and reports relating to items to be considered in public must be made available to the public attending meetings of the Council and its, Committees etc.

- Access to a list specifying those powers which the Council has delegated to its Officers indicating also the titles of the Officers concerned.
- Access to a summary of the rights of the public to attend meetings of the Council and its Committees etc. and to inspect and copy documents.
- In addition, the public now has a right to be present when the Council determines “Key Decisions” unless the business would disclose confidential or “exempt” information.
- Unless otherwise stated, most items of business before the Executive Committee are Key Decisions.
- Copies of Agenda Lists are published in advance of the meetings on the Council’s Website:

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If you have any queries on this Agenda or any of the decisions taken or wish to exercise any of the above rights of access to information, please contact the following:

Ivor Westmore

Democratic Services Officer

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Welcome to today's meeting.

Guidance for the Public

Agenda Papers

The **Agenda List** at the front of the Agenda summarises the issues to be discussed and is followed by the Officers' full supporting **Reports**.

Chair

The Chair is responsible for the proper conduct of the meeting. Generally to one side of the Chair is the Committee Support Officer who gives advice on the proper conduct of the meeting and ensures that the debate and the decisions are properly recorded. On the Chair's other side are the relevant Council Officers. The Councillors ("Members") of the Committee occupy the remaining seats around the table.

Running Order

Items will normally be taken in the order printed but, in particular circumstances, the Chair may agree to vary the order.

Refreshments : tea, coffee and water are normally available at meetings - please serve yourself.

Decisions

Decisions at the meeting will be taken by the **Councillors** who are the democratically elected representatives. They are advised by **Officers** who are paid professionals and do not have a vote.

Members of the Public

Members of the public may, by prior arrangement, speak at meetings of the Council or its Committees. Specific procedures exist for Appeals Hearings or for meetings involving Licence or Planning Applications. For further information on this point, please speak to the Committee Support Officer.

Special Arrangements

If you have any particular needs, please contact the Committee Support Officer.

Infra-red devices for the hearing impaired are available on request at the meeting. Other facilities may require prior arrangement.

Further Information

If you require any further information, please contact the Committee Support Officer (see foot of page opposite).

Fire/ Emergency instructions

If the alarm is sounded, please leave the building by the nearest available exit – these are clearly indicated within all the Committee Rooms.

If you discover a fire, inform a member of staff or operate the nearest alarm call point (wall mounted red rectangular box). In the event of the fire alarm sounding, leave the building immediately following the fire exit signs. Officers have been appointed with responsibility to ensure that all visitors are escorted from the building.

Do Not stop to collect personal belongings.

Do Not use lifts.

Do Not re-enter the building until told to do so.

The emergency Assembly Area is on Walter Stranz Square.

COMMITTEE PROTOCOL – LICENSING SUB-COMMITTEE

Each application that comes before this Sub-Committee will be treated on its own merits. This licensing authority will make its decision based on the merits of the application and the promotion of the four licensing objectives, namely:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance; and
- The protection of children from harm,

and will also have regard to the Guidance issued under Section 182 of the Licensing Act 2003 and the Redditch Borough Council Statement of Licensing Policy.

Members of the Sub-Committee will meet prior to the hearing to note matters to be presented, assisted by the legal and administrative support Officers only. The actual application will not be discussed.

LICENSING HEARING PROCEDURE

The Hearing

1. The Chair will open the meeting, outlining the nature of the decision to be taken, and will identify the members of the Sub-Committee and Council Officers present.
2. The Chair will then ask all parties present for that agenda item to introduce themselves.
3. The Chair will give a brief outline of the procedure to be followed at the hearing.
4. The Licensing Officer will present the report, outlining any relevant representations and relevancies to the Redditch Borough Council Statement of Licensing Policy and Guidance issued under Section 182 of the Licensing Act 2003.
5. The Licensing Officer may be questioned by members of the Sub-Committee and, if given permission by the Sub-Committee, the other parties present.

(Similar rights of questioning will apply, with the Sub-Committee's permission, in relation to paragraphs 7, 9 and 11 below.)

6. The Applicant / Licence Holder and / or his / her representative will speak in support of the application.
7. The Applicant / Licence Holder and / or his / her representative may be questioned by members of the Sub-Committee.
8. Any witnesses called, with due notice, by the applicant will, with the permission of the Sub-Committee, then make representations to the Sub-Committee.

(Similar rights will apply in relation to witnesses called by other parties.)

9. The witnesses may be questioned by members of the Sub-Committee.

10. Any person who has given notice that they wish to make representations to the Sub-Committee will be invited to do so, having stated the nature of his / her interest in the matter.
 - (a) In the case of any person who has made representations but fails to attend, the hearing will normally proceed, taking into consideration the written representations, but ensuring appropriate weight is given to the representations.
 - (b) No person wishing to make representations may raise any ground or objection at the hearing not previously referred to in the written submission, unless all parties give their consent to this.
11. Once a person making representations has concluded their case, he / she may be questioned by the members of the Sub-Committee Committee.
12. The Licensing Officer will be invited to make a closing statement.
13. Any persons who have made representations will be invited to sum up.
14. The Applicant / Licence Holder and / or his / her representative will be invited to sum up.
15. The Chair will announce an adjournment of the hearing in order for the Sub-Committee to make its decision. The decision will be made in private and the Chair will, in accordance with the legal framework given in Schedule 12A of the Local Government Act 1972 as amended by the Local Government (Access to Information) (Variation) Order 2006, move to exclude all parties present, with the exception of the members of the Sub-Committee and the legal and administrative support Officers, from the Sub-Committee's deliberations. Normally the Sub-Committee, legal adviser and committee administrator will withdraw from the room.
16. The Sub-Committee may return to the meeting room to seek clarification on any point. The Sub-Committee, legal advisor and committee administrator will then withdraw again.
17. The Chair may depart from the above procedure if he / she considers it is in the interests of natural justice to do so, either of his / her own volition or upon application by any party. Before doing so he / she shall invite the views of the parties present and consider any representations that may be made.

Decision

18. The hearing will reconvene, all parties being recalled.
19. The Chair will announce the decision, together with reasons for it in public at the conclusion of the hearing, together with any conditions placed upon the licence and the licensing objective they relate to.
20. The decision will be confirmed in writing to the Applicant / Licence Holder and his / her representative (if appropriate), and to the other parties to the hearing, and also to the Chief Officer of Police, as soon as is practicable after the hearing.

Notes

1. *Any changes in Sub-Committee membership will be given at the beginning of the meeting.*
2. *Each party will be limited to a maximum time of ten minutes in which to make representations to the Sub-Committee. This period may be extended at the discretion of the Chair. If an extension is agreed, all parties*

are to be allowed the same time to make representations. Where appropriate, if several parties wish to make the same representation, a spokesperson may, by consent, be appointed, in which case the spokesperson is to be allowed the same period of time as other representatives. If a spokesperson is not appointed, the amount of time must be shared between the persons wishing to make the same representation.

3. *Any person wishing to make representations and Applicants / Licence Holders can be represented by a legal representative (at their own expense) or by a Councillor.*
4. *Late representations and evidence will only be considered with the agreement of all parties present.*
5. *Parties to the hearing will not normally be entitled to cross-examine any other party unless given permission by the Sub-Committee to do so.*
6. *The Sub-Committee may require any person attending the hearing, who in its opinion is behaving in a disruptive manner, to leave the hearing and may:*
 - *refuse to permit that person to return; or*
 - *permit that person to return only on such conditions as the Sub-Committee specify,*

but such person may, before the end of the hearing, submit in writing any such information which they would have given orally had they not been required to leave.
7. *Decisions will generally be taken regardless of whether the applicant is present.*
8. *In cases where a decision cannot be given at the end of the hearing, the Sub-Committee will make its decision within 5 working days beginning with the day or the last day on which the hearing was held, and will inform the applicant as soon as is practicable thereafter of its decision.*
9. *Applicants have a right to appeal, details of which can be obtained via the Licensing Officer.*
10. *It is not the general policy of the Council to enter into discussions or correspondence on matters relating to the hearing or any decision made at the hearing.*
11. *Any irregularity resulting from any failure to comply with any provision of the relevant Regulations before the Sub-Committee has made a determination shall not of itself render the proceedings void. In the case of such irregularity, the Sub-Committee shall, if it considers that any person may have been prejudiced as a result of such irregularity, take such steps as it thinks fit to cure the irregularity prior to determination.*
12. *Clerical errors in any document recording a determination of the Sub-Committee or errors arising in such document from accidental slip or omission may be corrected by the Sub-Committee.*
13. *Parties are not normally permitted to cross-examine or question other parties at Licensing Sub-Committee hearings except with the permission of the Sub-Committee. It is important that questions should not be hostile or seek to unfairly undermine the position of any party.*



Licensing Sub-Committee

22ns October 2012

7.00 pm

Council Chamber Town Hall

Agenda

Membership:

Cllrs: Pattie Hill (Chair) Wanda King (Reserve Member)
 Roger Hill
 Gay Hopkins

<p>1. Chair's Welcome</p>	<p>The Chair will open the meeting and welcome all present.</p>
<p>2. Apologies</p>	<p>To receive apologies for absence and the details of any Councillor nominated to attend the meeting in place of a member listed above.</p>
<p>3. Declarations of interest</p>	<p>To invite Councillors to declare any interest they may have in the item on the agenda.</p>
<p>4. Application for variation of a Premises Licence - The Queen's Head, Bromsgrove Road, Redditch, B97 4RL</p> <p>(Pages 1 - 50)</p> <p>Head of Worcestershire Regulatory Services</p>	<p>To consider an application for the variation of a premises licence for the Queen's Head, Bromsgrove Road, Redditch, B97 4RL.</p> <p>(Report attached)</p> <p>(Central Ward)</p>
<p>5. Exclusion of the public and press</p>	<p>Should it be necessary, in the opinion of the Chief Executive, to consider excluding the public from the meeting in relation to any items of business on the grounds that exempt information is likely to be divulged it may be necessary to move the following resolution:</p> <p>“that, under S.100 I of the Local Government Act 1972, as amended by the Local Government (Access to Information) (Variation) Order 2006, the public be excluded from the meeting for the following matter(s) on the rounds that it/they involve(s) the likely disclosure of exempt information as defined in the relevant paragraphs (<i>to be specified</i>) of Part 1 of Schedule 12 (A) of the said Act, as amended.”</p> <p>[Subject to the “public interest” test, information relating to:</p> <ul style="list-style-type: none"> • Para 1 – <u>any individual</u>;

Licensing Sub-Committee

22nd October 2012

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- | | |
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| | <ul style="list-style-type: none">• Para 2 – <u>the identity of any individual;</u>• Para 3 – <u>financial or business affairs;</u>• Para 4 – <u>labour relations matters;</u>• Para 5 – <u>legal professional privilege;</u>• Para 6 – <u>a notice, order or direction;</u>• Para 7 – <u>the prevention, investigation or prosecution of crime;</u>
may need to be considered as ‘exempt’.] |
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-

**LICENSING
SUB COMMITTEE**

22nd October 2012

APPLICATION – VARY PREMISES LICENCE

Relevant Portfolio Holder	Councillor Rebecca Blake
Portfolio Holder Consulted	No
Relevant Head of Service	Steve Jordan – Head of Worcestershire Regulatory Services.
Wards Affected	Central Ward
Non-Key Decision	

1. SUMMARY OF PROPOSALS

- 1.1 To consider an variation application for a premises licence made by Westbourne Leisure Ltd for, The Queens Head, Bromsgrove Road, Redditch, B97 4RL

2. RECOMMENDATIONS

2.1 The Sub-Committee is asked to RESOLVE

- i) to grant or refuse the application for variation of the premises licence, as shown in the application form (Attached as Appendix 1)
- ii) if the Sub-Committee is minded to approve the application,
 - a) to attach relevant Mandatory conditions; and
 - b) to consider, with due regard to the statutory licensing objectives and the relevant representations received, whether to attach any appropriate conditions.

3. KEY ISSUES

Financial Implications

- 3.1 The statutory fee of £190.00 has been paid.

Legal Implications

- 3.2 The statutory framework is set by the Licensing Act 2003 ("The Act").

(Decisions to approve applications for Premises Licences are delegated to Officers where no representations are made but Member decision is required where the application has triggered relevant representations as in this case.)

LICENSING SUB COMMITTEE

22nd October 2012

- 3.3 The Licensing Authority will have a view to promoting the four licensing objectives contained in the Act: -
- the prevention of crime and disorder;
 - public safety;
 - the prevention of public nuisance; and
 - the protection of children from harm.
- 3.4 The Human Rights Act 1998 incorporates human rights under the European Convention into English law. Article 6 provides that, in the determination of a person's civil rights, everyone is entitled to a fair and public hearing. In this respect, third parties whose property rights may be adversely affected and, of course, applicants themselves, should be allowed to address the Sub-Committee if they wish to do so.
- 3.5 Section 17 of the Crime and Disorder Act 1998 places a duty on local authorities to exercise their functions with due regard to the likely effect of the exercise of those functions on, and the need to do all they can to prevent, crime and disorder in their area.

Service/Operational Implications

- 3.6 The applicant has applied for internal alterations to the lay out of the premise. Also the applicant has applied to remove the following conditions from the premises licence:
- Last Entry Will be 23:30
 - The Licensee will be a member of the Pub Watch

As shown in the application attached as **Appendix 1**.

- 3.7 The Queens Head holds a premise licence. A copy of the Licence is attached as **Appendix 2**.
- 3.8 All the required consultations were completed and, in accordance with the requirements of the Act, an advertisement was placed in the Public Notices of the local press and a notice was placed on the premises.
- 3.9 Redditch Borough Council's Licensing Authority has received 11 representations to the application on the grounds of **Public Nuisance**. A copy of the representations are attached as **Appendix 3**.
- 3.10 There have been no other representations received from any responsible authorities.

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- 3.11 A plan and aerial view to show the location of the premise are attached as **Appendix 4**.

Customer / Equalities and Diversity Implications

- 3.12 The Licensing Sub-Committee will ensure it has regard to the desirability of exercising its functions with regard to the need to eliminate discrimination and to increase equality of opportunity. Applications received will be treated in accordance with Redditch Borough Council's Equal Opportunities policy.

4. RISK MANAGEMENT

- 4.1 See paragraph 3.3 above regarding the four licensing objectives, which seek to reduce the likely risks in the areas stated.

5. APPENDICES

- Appendix 1 Application form
- Appendix 2 Existing Licence
- Appendix 3 Representation from Residents
- Appendix 4 Location Plan & Aerial View

6. BACKGROUND PAPERS

Guidance under section 182 Licensing Act 2003

AUTHOR OF REPORT

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Tel: 01527 534196 www.redditchbc.gov.uk

Application to vary a premises licence under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and **written in black ink**. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We WESTBOURNE LEISURE LTD

(Insert name(s) of applicant)

being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in Part 1 below

Premises licence number	PREM0051
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Part 1 – Premises Details

Postal address of premises or, if none, ordnance survey map reference or description			
THE QUEENS HEAD BROMSGROVE ROAD REDDITCH			
Post town	REDDITCH	Post code	B97 4RL

Telephone number at premises (if any)	██████████
Non-domestic rateable value of premises	£ ██████████

Part 2 – Applicant details

Daytime contact telephone number		[REDACTED]	
E-mail address (optional)			
Current postal address if different from premises address		PARKFIELD HOUSE 45 PARKFIELD ROAD COLESHILL BIRMINGHAM	
Post Town	COLESHILL	Postcode	B46 3LD

Part 3 - Variation

Please tick yes

Do you want the proposed variation to have effect as soon as possible?

If not do you want the variation to take effect from

Day		Month		Year	

Please describe briefly the nature of the proposed variation (Please see guidance note 1)

INTERNAL ALTERATIONS TO LAYOUT OF PREMISES.
 REMOVAL OF CONDITION - LAST ENTRY WILL BE 23.30
 REMOVAL OF CONDITION - THE LICENSEE WILL BE A MEMBER OF PUB WATCH

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend

Part 4 Operating Schedule

Please complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

Provision of regulated entertainment

Please tick yes

- a) plays (if ticking yes, fill in box A)
- b) films (if ticking yes, fill in box B)
- c) indoor sporting events (if ticking yes, fill in box C)
- d) boxing or wrestling entertainment (if ticking yes, fill in box D)
- e) live music (if ticking yes, fill in box E)
- f) recorded music (if ticking yes, fill in box F)
- g) performances of dance (if ticking yes, fill in box G)
- h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)

Provision of entertainment facilities:

- i) making music (if ticking yes, fill in box I)
- j) dancing (if ticking yes, fill in box J)
- k) entertainment of a similar description to that falling within (i) or (j) (if ticking yes, fill in box K)

Provision of late night refreshment (if ticking yes, fill in box L)

Sale by retail of alcohol (if ticking yes, fill in box M)

In all cases complete boxes N, O and P

A

Plays Standard days and timings (please read guidance note 6)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon			Please give further details here (please read guidance note 3)	Both	<input type="checkbox"/>
Tue					
Wed			State any seasonal variations for performing plays (please read guidance note 4)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 6)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 3)		
Mon					
Tue			State any seasonal variations for the exhibition of films (please read guidance note 4)		
Wed					
Thur			Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list (please read guidance note 5)		
Fri					
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 6)			Please give further details (please read guidance note 3)
Day	Start	Finish	AS EXISTING LICENCE
Mon	11.00	23.00	
Tue	11.00	23.00	State any seasonal variations for indoor sporting events (please read guidance note 4)
Wed	11.00	23.00	
Thur	11.00	23.00	Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 5)
Fri	11.00	23.00	
Sat	11.00	23.00	
Sun	11.00	23.00	

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 6)			Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	
			Indoors	<input type="checkbox"/>
			Outdoors	<input type="checkbox"/>
			Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 3)	
Mon				
Tue				
Wed			State any seasonal variations for boxing or wrestling entertainment (please read guidance note 4)	
Thur				
Fri				
Sat				
Sun			Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list (please read guidance note 5)	

E

Live music Standard days and timings (please read guidance note 6)			Will the performance of live music take place <u>indoors or outdoors or both – please tick</u> (please read guidance note 2)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 3) AS EXISTING LICENCE CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE		
Mon	11.00	23.00			
Tue	11.00	23.00	<u>State any seasonal variations for the performance of live music</u> (please read guidance note 4)		
Wed	11.00	23.00			
Thur	11.00	23.00	<u>Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list</u> (please read guidance note 5)		
Fri	11.00	23.30			
Sat	11.00	23.30			
Sun	11.00	23.00			

F

Recorded music Standard days and timings (please read guidance note 6)			Will the playing of recorded music take place <u>indoors or outdoors or both – please tick</u> (please read guidance note 2)	Indoors	<input checked="" type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon	11.00	23.00	Please give further details here (please read guidance note 3) AS EXISTING LICENCE – CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE	Both	<input type="checkbox"/>
Tue	11.00	23.00			
Wed	11.00	23.00	State any seasonal variations for the playing of recorded music (please read guidance note 4)		
Thur	11.00	23.00			
Fri	11.00	23.30	Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sat	11.00	23.30			
Sun	11.00	23.00			

G

Performances of dance Standard days and timings (please read guidance note 6)			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 3)		
Mon					
Tue			State any seasonal variations for the performance of dance (please read guidance note 4)		
Wed					
Thur			Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list (please read guidance note 5)		
Fri					
Sat					
Sun					

H

<p>Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 6)</p>			<p><u>Please give a description of the type of entertainment you will be providing</u></p>		
Day	Start	Finish	<p><u>Will this entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 2)</p>	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue			<p><u>Please give further details here</u> (please read guidance note 3)</p>		
Wed					
Thur			<p><u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u> (please read guidance note 4)</p>		
Fri					
Sat			<p><u>Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u> (please read guidance note 5)</p>		
Sun					

1

Provision of facilities for making music Standard days and timings (please read guidance note 6)			Please give a description of the facilities for making music you will be providing		
			Will the facilities for making music be indoors or outdoors or both – please tick (please read guidance note 2)		Indoors
			Outdoors	<input type="checkbox"/>	
			Both	<input type="checkbox"/>	
Day	Start	Finish	Please give further details here (please read guidance note 3)		
Mon					
Tue			State any seasonal variations for the provision of facilities for making music (please read guidance note 4)		
Wed					
Thur			Non standard timings. Where you intend to use the premises for provision of facilities for making music at different times to those listed in the column on the left, please list (please read guidance note 5)		
Fri					
Sat					
Sun					

J

Provision of facilities for dancing Standard days and timings (please read guidance note 6)			Will the facilities for dancing be indoors or outdoors or both – please tick (see guidance note 2)	Indoors <input type="checkbox"/>
				Outdoors <input type="checkbox"/>
				Both <input type="checkbox"/>
Day	Start	Finish	Please give a description of the facilities for dancing you will be providing	
Mon			Please give further details here (please read guidance note 3)	
Tue				
Wed			State any seasonal variations for providing dancing facilities (please read guidance note 4)	
Thur				
Fri			Non standard timings. Where you intend to use the premises for the provision of facilities for dancing at different times to those listed in the column on the left, please list (please read guidance note 5)	
Sat				
Sun				

K

Provision of facilities for entertainment of a similar description to that falling within i or j Standard days and timings (please read guidance note 6)			<u>Please give a description of the type of entertainment facility you will be providing</u>	
Day	Start	Finish	<u>Will the entertainment facility be indoors or outdoors or both – please tick</u> (please read guidance note 2)	Indoors <input type="checkbox"/>
Mon				Outdoors <input type="checkbox"/>
				Both <input type="checkbox"/>
Tue			<u>Please give further details here</u> (please read guidance note 3)	
Wed				
Thur			<u>State any seasonal variations for the provision of facilities for entertainment of a similar description to that falling within i or j</u> (please read guidance note 4)	
Fri				
Sat			<u>Non standard timings. Where you intend to use the premises for the provision of facilities for entertainment of a similar description to that falling within i or j at different times to those listed in the column on the left, please list</u> (please read guidance note 5)	
Sun				

L

Late night refreshment Standard days and timings (please read guidance note 6)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input checked="" type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon	23.00	02.00	Please give further details here (please read guidance note 3)	Both	<input type="checkbox"/>
Tue	23.00	02.00			
Wed	23.00	02.00	State any seasonal variations for the provision of late night refreshment (please read guidance note 4)		
Thur	23.00	02.00			
Fri	23.00	02.30	Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 5)		
Sat	23.00	02.30			
Sun	23.00	00.00			

M

Supply of alcohol Standard days and timings (please read guidance note 6)			Will the supply of alcohol be for consumption (Please tick box) (please read guidance note 7)	On the premises	<input type="checkbox"/>
				Off the premises	<input type="checkbox"/>
				Both	<input checked="" type="checkbox"/>
Day	Start	Finish	State any seasonal variations for the supply of alcohol (please read guidance note 4)		
Mon	10.00	02.00			
Tue	10.00	02.00			
Wed	10.00	02.00			
Thur	10.00	02.00			
Fri	10.00	02.30			
Sat	10.00	02.30			
Sun	10.00	00.00			
			Non-standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 5)		

N

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8)

NONE

O

Hours premises are open to the public Standard days and timings (please read guidance note 6)			State any seasonal variations (please read guidance note 4)
Day	Start	Finish	
Mon	07.30	02.30	Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 5)
Tue	07.30	02.30	
Wed	07.30	02.30	
Thur	07.30	02.30	
Fri	07.30	03.00	
Sat	07.30	03.00	
Sun	07.30	00.30	

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking

REMOVAL OF CONDITION - L&ST ENTRY WILL BE 23.30

REMOVAL OF CONDITION - THE LICENSEE WILL BE A MEMBER OF PUB WATCH

Please tick yes

- I have enclosed the premises licence
- I have enclosed the relevant part of the premises licence

If you have not ticked one of these boxes please fill in reasons for not including the licence, or part of it, below

Reasons why I have failed to enclose the premises licence or relevant part of premises licence
--

P Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General – all four licensing objectives (b,c,d,e) (please read guidance note 9)

AS EXISTING LICENCE

b) The prevention of crime and disorder

INSTALLATION OF DIGITAL CCTV SYSTEM. CAMERA LOCATIONS TO BE TO THE APPROVAL OF WEST MERCIA POLICE LICENSING OFFICER. RECORDINGS WILL BE KEPT FOR 14 DAYS. STAFF ARE TO BE GIVEN ONGOING TRAINING INCLUDING IDENTIFICATION OF ANTISOCIAL OR UNUSUAL BEHAVIOUR

c) Public safety

AS EXISTING LICENCE

d) The prevention of public nuisance

AS EXISTING LICENCE

e) The protection of children from harm

AS EXISTING LICENCE


Please tick yes

- I have made or enclosed payment of the fee
- I have sent copies of this application and the plan to responsible authorities and others where applicable
- I understand that I must now advertise my application
- I have enclosed the premises licence or relevant part of it or explanation
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 5 – Signatures (please read guidance note 10)

Signature of applicant (the current premises licence holder) or applicant’s solicitor or other duly authorised agent (please read guidance note 11). If signing on behalf of the applicant please state in what capacity.

Signature	 T.A. POULTNEY
Date	23RD AUGUST 2012
Capacity	AUTHORISED AGENT

Where the premises licence is jointly held signature of 2nd applicant (the current premises licence holder) or 2nd applicant’s solicitor or other authorised agent (please read guidance note 12). If signing on behalf of the applicant please state in what capacity.



Signature	
Date	
Capacity	

Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 13)

TERRY A. POULTNEY




KIDDERMINSTER
 WORCESTERSHIRE

Post town	KIDDERMINSTER	Post code	
Telephone number (if any)			
If you would prefer us to correspond with you by e-mail your e-mail address (optional)			

REDDITCH BOROUGH COUNCIL

www.redditchbc.gov.uk

Redditch Borough Council, Walter Stranz Square, Redditch,
Worcestershire B98 8AH
Tel: 01527 881454 www.redditchbc.gov.uk

Redditch Borough Council Premises Licence

Premises Licence No. **PREM0051**

Part 1 – Premises details

Postal address of premises, or if none, ordnance survey map reference or description:

Queens Head
Bromsgrove Road
Redditch
B97 4RL

This licence will take effect from **15th October 2010**

Licensable activities authorised by the licence

Indoor Sporting Events
Live Music
Late Night Refreshment
The sale by retail of alcohol.
Recorded Music
The supply of alcohol by or on behalf of
Entertainment similar to MM D

The opening hours of the premises are:

Monday to Thursday	07:30 - 02:30
Friday & Saturday	07:30 - 03:00
Sunday	07:30 - 00:30

Where the licence authorises the supply of alcohol, this is for consumption on or off the premises

The times the licence authorises the carrying out of licensable activities: -

Indoor Sporting Events	
Monday to Sunday	11:00 - 23:00
Live Music	
Friday and Saturday	11:00 - 23:30
Sunday to Thursday	11:00 - 23:00
Late Night Refreshment	
Friday and Saturday	10:00 - 02:30
Monday to Thursday	10:00 - 02:00

Sunday	11:00 - 00:00	
Christmas Day		10:00 - 14:30
The sale by retail of alcohol.		
Friday and Saturday		10:00 - 02:30
Monday to Thursday		10:00 - 02:00
Recorded Music		
Friday and Saturday		11:00 - 23:30
Sunday to Thursday		11:00 - 23:00
The supply of alcohol by or on behalf of		
Sunday	11:00 - 00:00	
Christmas Day		10:00 - 14:30
Entertainment similar to MM D		
Monday to Sunday		11:00 - 23:00

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

The Queens Head
 Parkfield House
 45 Parkfield Road
 Coleshill
 Birmingham
 B46 3LD

Name, (registered) address, telephone number and email (where relevant) of joint holder of premises licence

Name:
 Address:
 Post code:

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Mr Mark Farmer
 [REDACTED]
 Redditch
 [REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:-

Licence Number: 18250187
 Licensing Authority: Redditch Borough Council

Annex 1 - Mandatory conditions

- 1 Mandatory Conditions where licence authorises supply of alcohol.
 - 1) Where a premises licence authorises the supply of alcohol, the licence must include the following conditions.
 - 2) The first conditions is that no supply of alcohol may be made under the premises licence:-
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence
 - or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
 - 3) The second condition is that every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Annex 2 – Conditions Consistent with the operating schedule

a) **General**

The entertainment provided will be low Key and will finish no later than 23.30 pm.

b) **The prevention of crime and disorder**

Extended drinking up time to 30 minutes will promote this objective as the last drink will be consumed less quickly.

Toilet facilities to remain open.

The licensee will be a member of the Pub Watch

A drug awareness scheme and a proof of age scheme will be in operation.

Last entry will be 23.30.

c) **Public Safety**

Limited numbers for functions.

No drink to be allowed off the premises in open containers.

d) **The prevention of public nuisance**

No music shall be played outside

During live amplified entertainment, windows, curtains and doors shall be kept shut after 10.00 pm.

No music shall be at statutory nuisance level beyond the perimeter of the premises.

Live music shall only be held in the rear of the premises.

Volume of noise will be kept to a minimum.

Customers will be asked to leave the premises quietly.

Will liaise with neighbours to discuss any problems arising from activities at the premises.

e) **The protection of children from harm**

None other than proof of age scheme to be operated.

Annex 3 – Conditions after Hearing

- 1 Annex 3 - Conditions attached after a hearing by the licensing authority

The Sub-Committee RESOLVES

1. the requested variation to extend the permitted hours for the sale of alcohol and late night refreshment for the Queen's Head, Bromsgrove Road be GRANTED, as follows:

Monday to Thursday	10.00 am to 2.00 am the following
day;	
Friday and Saturday	10.00 am to 2.30 am the following
day;	
Sunday	11.00 am to 12 midnight; and
Christmas Day	10.00 am to 2.30 pm; and

2. the request for regulated entertainment as indicated in the Schedule of Operation attached to the report be GRANTED; and
3. in addition, the request for the removal of conditions indicated in box P of the Schedule is GRANTED.

And subject to:

- A. the Mandatory Conditions set out in the Licensing Act 2003 (and as detailed at Appendix 1 to the report) relating to the Designated Premises Supervisor and the Supply of Alcohol; and
- B. the amendments to the Operating Schedule following agreements reached between the Applicant and Environmental Health Officers, as detailed below:
4. No music shall be played outside;
5. During live amplified entertainment, windows and doors shall be kept shut after 10.00 pm;
6. No music shall be at statutory nuisance level beyond the perimeter of the premises; and
7. Live music shall only be held in the rear of the premises.

Annex 4 - Plans

Attached on File

[REDACTED],

[REDACTED],

[REDACTED], Bromsgrove Rd.

Redditch,

Worcs

[REDACTED]


Monday September 10th 2012

Dear Sir/Madam,

Regarding the changes to the Licence conditions at The Queens Head Public House, Bromsgrove rd. Redditch, I would be very much against this. I have lived at this address since 2003 and on numerous occasions have had to go and ask for the music to be turned down. My flat overlooks the car park and the garden to this public house, my bedroom looks on to the back of the pub and garden, my living room and kitchen both look out on to the car park. There have been times where I have not be able to sleep due to the music being to loud or trouble between young people drinking too much or people calling into the pub after drinking in the town . Also from both my kitchen and living room windows I can see what goes on in the car park, I have seen young people passing substances among themselves and also fights have broken out now and again.

This is very disturbing news to hear that there may be changes to the licence held by The Queens Head Public House. Please, I would be very grateful if you would take all this in to consideration and of course all the residents around this public house.

Miss J F Powell

Miss 

12 SEP 2012

Sayful Alom

From: wrsenquiries
Sent: 13 September 2012 09:00
To: Tom Phelan; Sayful Alom; Ann May
Subject: FW: The Queens Head Public House Bromsgrove Road Redditch

From: KEITH PARRY [mailto:]
Sent: 12 September 2012 22:47
To: wrs.licensing
Subject: The Queens Head Public House Bromsgrove Road Redditch

Sorry I should said that the subject property as set out below is the Queens Head Public House, Bromsgrove House , Redditch

Keith Parry
 Bromsgrove Road
 Redditch

----- Forwarded Message -----

From: KEITH PARRY < >
To: "WRSlicensing@worcsregservices.gov.uk" <WRSlicensing@worcsregservices.gov.uk>
Sent: Wednesday, 12 September 2012, 22:42
Subject:

Dear Sirs,

Recently a formal public notice was displayed in the front window of the public house, setting out that the Owners of the establishment are applying to Redditch Borough Council for permission to carry out internal alterations and an amendment to the licence conditions.

The internal alterations relate to enlarging the lounge area, and it appears that this does not require planning permission because it is within the existing fabric of the building.

The change to the licence conditions is asking for an existing condition to be removed. Currently this condition prohibits entry to the public house after 11.30 pm, and by removing this condition customers to the public house will be allowed to enter and drink until the formal closing times apply

Drinking hours remain the same it seems.

The owners are required to consult with the neighbourhood for a period of 28 days, which started from the 24 August. The application for the licence amendment will then be submitted to the Council's Licensing Sub Committee.

My concern is that the removal of the condition may lead to the possibility of disorder, noise and anti social behaviour in the neighbourhood late at night, or in the early hours, because people turning out from the town's night clubs will call at the Queens Head on their way home. As you know significant problems were experienced in 2011 when the then publicans allowed late drinking and music to occur necessitating significant police involvement and disturbance and aggravation to nearby residents. Fortunately after significant pressure from the Police and Borough Council Licensing officials, including excellent support from our local Councillor and the PACT, the landlords left and normal public house order returned.

My neighbours and I are very worried that a repeat of 2011 will occur again, if this condition of entry is removed, and the situation could be exacerbated by the increased internal size of premises leading to greater numbers of drinkers frequenting the pub at late hours.

Please register this with the Licensing Committee as a formal letter of opposition, and I would also ask you to remind the Committee that the Queens Head Public House is situated in the middle of a residential area, not in a commercial shopping area such as the town centre.

18/09/2012

Can you also check on the validity of the notice displayed at the Queens Head, it is not in a prominent location being high up a window, and also does not specify the particular condition being amended --I had to find this out by visiting your Licensing Officer at the Council Offices

Please acknowledge receipt of this email and that it will be submitted to the Licensing Committee when the application is considered. Can you also let me know the date when the Committee will meet to deal with the matter.

Yours sincerely

Keith Parry
● Bromsgrove Road
Redditch

● Bromsgrove Road
Batchley
Redditch
●

Licensing Officer
Redditch Borough Council
Town Hall
Walter Stranz Square
Redditch

Our Ref:- QUEENS.

15 September 2012.

Dear Sir,

Proposed Changes at Queens Head – Bromsgrove Road – Redditch.

With reference to the proposed changes at the above premise we have no objections to the internal alterations but we do object to proposed changes to the licence conditions. The premises are in a densely populated residential area and are very close to houses:-

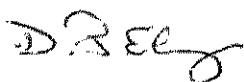
Lifting the restriction forbidding entry after 23.30 hours would definitely lead to more noise pollution and other nuisance such as damage to property. The premises are in a densely populated area close to surrounding residences. There is already a problem created by people shouting, singing and arguing as they return home along Bromsgrove Road late at night from Pubs and Clubs in the town centre which in our opinion requires more active policing than it presently gets. Any change that will certainly increase the level of nuisance should not be allowed. It might well destroy the quality of what is essentially a family hostelry catering for the local community which should be looking to provide better services to that market rather than attracting binge drinking.

In recent years a further problem has arisen since the closure of a nearby pub. Drug dealers keep trying to use the toilets, easily accessible without going through the bars, to ply their illicit trade. It seems highly likely that this would increase if the admission restriction is lifted.

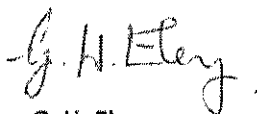
The second proposal to cancel the requirement for membership of 'Pub Watch' is also retrograde and should not be allowed.

We are strongly opposed to these proposals which would only serve to change the character and quality of what is essentially a family hostelry. Those running the business should be looking to provide better services to the local community rather than attracting late night binge drinkers.

Yours faithfully,



D. J. Eley.



G. H. Eley.

● Coppice Close
Redditch
Worce.

REDDITCH

W R S Licensing
Town Hall
Walter Stranz Square
Redditch
B97 9SB

13 SEP 2012

TOWN HALL
ROOM

9/09/12

Dear Sirs/Madame,

Ref:-Queens Head Pub, Bromsgrove Road, Redditch.

As neighbours of the Public house above, we wish to strongly object to any alteration to The Licensing condition ie the removal of the condition prohibiting any new entry to the pub after 11-30pm.

This pub is in very close proximity to their neighbours. It is in an area not known for it's night life. 11-30pm is seen as very late to be going out to the pub to start drinking, anyone going in at that time of night, has already had plenty to drink somewhere else.

The last 12 months, up till a few weeks ago, the Landlords were Mr & Mrs Lester, they ran the pub as per the license, no music after 11-30pm and most important no new entry after 11-30pm. Untill they ran the pub, we had quite a few years of hell. Loud music till 2-00am and after, all we could hear was a big bass drum. Outside on the lawns they brought their smoking and drinking, shouting and singing, arguing and extremely bad language, which our grandchildren when they come over for sleepovers, are not used to. All this you could hear as if they were in the bedroom with you, all this also went on until turned 2-0am.

We and all our neighbours do not want to go down that road again, which will happen again. The people coming in at 11-30pm will be the ones that have been turned out of the town pubs, clubs etc. We had it before, you could hear them all staggering down the Bromsgrove Rd. again singing, shouting etc until they reach the Queens Head, and within minutes they are out on the lawns with their drinks noise and anti social behaviour

On far to many times we finished up with the Police and Ambulances taking them away, all this is more of a problem to the residents on Bromsgrove Rd who we are sure will also be Objecting.

All this is caused when the condition we are talking about is ignored. If the condition is enforced, they do not come down the Bromsgrove Rd. BECAUSE THEY HAVE NOWHERE TO GO.

Please listen to the residents young and old we have to live here.

Yours faithfully

Ron & Betty Bowen

11-9-12

HEATHER GRIFFIN

● COPPICE CLOSE

11.9.12

FRANKIES
FIVES IN KNIBBS
● COPPICE CLOSE
11-9-12

Sayful Alom

From: Tom Phelan
Sent: 19 September 2012 11:19
To: Sayful Alom
Subject: FW: THE QUEENS HEAD PUBLIC HOUSE

See Below

Tom Phelan
Worcestershire Regulatory Services
EXT 3573
tom.phelan@worcsregservices.gov.uk
Worcestershire Regulatory Services
PO Box 866, Worcester, WR1 9DP

Environmental Health, Trading Standards & Licensing

-----Original Message-----

From: Keith Ashton [mailto: [REDACTED]]
Sent: 13 September 2012 19:38
To: RBC Licensing
Cc: jane.gilkes@westmercia.pnn.police.uk
Subject: THE QUEENS HEAD PUBLIC HOUSE

WITHOUT PREJUDICE

Dear sirs,

It has come to my attention that a notice of variation to the premises licence to make Internal alterations and the Removal of Conditions has been submitted by Westbourne Leisure.

The Queens Head Public House Bromsgrove Road B97 4RL in question is positioned in the middle of a residential housing development the closest house being only approximately "3 meters" away, my property is approx "6 meters" away and others back on to the Queens head grounds.

Prior to 2010 the above public house was owned by Enterprise Inns and we Never experienced problems it was a quiet pub whereupon locals could meet and chat, the licensee adhered to all the operating conditions thus not causing concern to neighbours. However since 2010 when Westbourne Leisure took over all that changed and it became a Nightmare.

During 2010/11 when Westbourne Leisure were operating the premises there were WEEKLY drink promotions especially on Friday and Saturday nights where Carling was advertised at £2.00 a pint and BUY ONE GET ONE FREE that equates to 10 pints for £10.00, twice nightly at 2100 hours and Midnight thus contravening the present last door entry. This was advertised on "A" boards on the public foot path as well as notice boards on the building resulting in an influx of the wrong calibre of people entering the area. We as residents experienced fights in the street, extreme shouting, foul language, yobs urinating in are gardens, cars wheel spinning of the car park and taxis sounding there horns in the early hours of the morning, we have also seen a lot of drug taking such as "CANNABIS" as I have previously worked in a night club I know the smell.

The following day I would have to go out and try to clean up the carnage that was left, Broken Glasses on the road and pavement, Litter from the town centre fast food outlets that was purchased as they left the the pubs/clubs upon closing time and descended to the queens head.
The council were called out on occasions to clear up broken glass to save injury to pedestrians.

I have personally experienced a bottle thrown at my front window which was thrown with such force it has damaged the UVPC window frame "still damaged", my outside lamp

broken, I've also had drunken people climb over my fence urinate on the garden and experienced bottles and glasses smashed on my drive.

During 2011, I personally had to temperately move out of my own house because of these problems, I was constantly finding myself discreetly watching from the front window waiting for something to happen, I was "Totally Unable to sleep" Frightened and at times and have witnessed the police attend incidents. You may ask why as residents we did not report some of the incidents it's very simple WE ARE FRIGHTENED of repercussions personal or property, IS THIS A WAY TO LIVE... Even now elderly home owners widows or widowers are too AFRAID to come forward to speak out.

I am certainly not in favour of the noise levels being raised during Evening Hours, The noise can still be heard at the back of my house and that is clearly NOT acceptable. There is no or very little ventilation in the aforesaid building so windows are opened and the front door is always left open at night, I've experienced laser and strobe lighting emitting from the public house into my own bedroom keeping me awake.

The Queens Head Public House is not a suitable building to host such events as "Loud Recorded Music" or even Live Music, as it has No Sound Insolation or Double Glazing to absorb the sound.

My objections to removal of the TWO conditions and internal alterations are:-

Crime and disorder.

The internal alterations is too knock the wall down in to the lean-to and also into the former large garage area thus enabling a 100% floor space increase or more to effectually make a Night Club.

The Public House at present is relatively quite and I have heard that by the REMOVAL of the 11:30pm door last entry they are going to take advantage of the town centre Pub/Club closing times which actually have a earlier closing time than the Queens Head in order to maximise the potential of customers so the company can PROFIT at the residents expense and distress living within the immediate vicinity. People need there sleep to be able to work/function the next day and do NOT deserve to be kept awake all night.

We as residents believe that by the removal of the last door entry will allow a RECURRENCE if not WORSE than 2010/11.

The thought of removing the LAST DOOR ENTRY and PUB WATCH conditions is "LUDICROUS" Allowing drunken individuals to enter a pub in a Residential area to cause ANTI-SOCIAL behaviour and or damage is not acceptable. Unlike the town centre there is NO street CCTV or police presence to discourage bad behaviour and when something happens we have to wait for the police to arrive, by which time the perpetrators have long gone and as residents we are left to pick up the pieces, No human should have to put with this.

Public Safety.

As members of the public we would fear for are safety if damage to our property was imminent and we approached the person or persons. We would be afraid to go out or if we came home late for fear of attack from groups of drunken youths or individuals.

Public Nuisance.

We believe the noise emitting from the establishment would be vast, loud music, shouting from persons outside and fights, glass smashing, taxi's pulling up outside sounding of horns to collect people, extortionate amount of litter from fast food outlets thrown around in the street in essence a total environmental health hazard.

Protection of Children from harm.

There are family's with children within close proximity of this public house and is not right to subject them to such incidents that happened during 2010/11, to allow children too witness fights, swearing, and disturbing there sleep patterns will have a devastating impact on there development.

Sleep deprivation.

The right to sleep is a fundamental right, by being disturbed by the above listed, would violate a Supreme Court order.

A citizen has the right to sound sleep because it is fundamental to life.

"Sleep is essential for a Human Being to maintain the delicate balance of health necessary for its very existence and survival. Sleep is therefore, a fundamental and basic requirement without which, the existence of life would be in peril."

West Mercia Constabulary supports the national community safety plan, in particular providing a citizen focused service to the public in partnership with others to deliver safer communities.

West Mercia Constabulary is committed to reducing and detecting crime, it is also committed to providing a quality service which inspires public confidence.

Force policy in accordance with the Human Rights Act 1998 {amendment} act 2000.

It is my belief that if these two conditions are removed as residents living adjacent and within close proximity of the Public House in question the police will fail or fall well short of the above policy and be putting people's health, welfare, property and Human Rights at risk.

These conditions are put in place to help protect the neighbouring community/residents and there family's from experiencing problems.

I would like it known that since Westbourne Leisure took over the Queens Head Bromsgrove Road, Redditch they have failed there Licensing Objectives B,C,D,E, on all counts, even present day we as residents see Taxi,s dropping of customers to Enter the public house after midnight on Fridays and Saturday's, it makes a mockery of the present conditions to which is quite clearly outlined.

Westborne Leisure have also had previous and similar problems with another Licensed public place "Bromsgrove Members Club 174 Worcester Road" resulting in many complaints from residents regarding the same issues we are experiencing here. I personally downloaded and saved these concerns on the 12 sept inst.

It appears that Westbourne Leisure do not care nor have any respect for those residents who have to put up with this disruption as long as they make profit at what ever cost.

Bromsgrove Complaints we're dealt with by Mrs Sharron Smith, principal licensing officer.

Finally as residents and home owners, I believe i speak for all concerned, this problematic issue is dramatically reducing the value of our homes If not rendering them Worthless after working all our lives to save up for. The owners and staff who run the establishment can go home after they finish and get there sleep WE CANNOT we have to work with no sleep.

Please acknowledge receipt of this email and that it will be submitted to the licensing committee, could you also let me know the date when the committee will meet to discuss this application.

Thankyou and Regards

Mr Keith Ashton A.I.R.T.E

Sent from my iPad

REDDITCH BOROUGH

COUNCIL

14 SEP 2012

TOWN HALL POST
ROOM

Lowans Hill View
Redditch
Wores [REDACTED]

10th September 2012.

Dear Mr Phelen

Re: Queens Head Public House Bromsgrove Rd
Redditch.

We are extremely concerned about the application to change the 11.30pm rule regarding people entering the above premises after this time.

As the council are aware the Queens Head is situated in a close residential area not a Commercial area as in the Town centre.

Anyone entering the premise after 11.30pm will having been drinking elsewhere. This has been the problem previously. Police have been called several times due to problems spilling out from the Queens Head onto the street .

We ourselves have also had to contact Enviromental Health several times due to excessive loud music.

The Council and Police are well aware of previous problems we request you look at this application with this in mind.

Yours sincerley



Douglas and Sylvia Albert.

Sayful Alom

From: Tom Phelan
Sent: 19 September 2012 11:20
To: Sayful Alom
Subject: FW: The Queens Head Public House, Bromsgrove Road
See Below

Tom Phelan

Worcestershire Regulatory Services

EXT 3573

tom.phelan@worcestershire.gov.uk



Worcestershire Regulatory Services

PO Box 866, Worcester, WR1 9DP

Environmental Health, Trading Standards & Licensing

From: [redacted] [mailto:[redacted]] **On Behalf Of** s.medcalf
Sent: 14 September 2012 15:30
To: RBC Licensing
Subject: The Queens Head Public House, Bromsgrove Road

[redacted] Bromsgrove Road

Redditch

[redacted]

FAO Licensing Team

Re; The Queens Head Public House, Bromsgrove Road

Dear Sirs

25/09/2012

I have been informed by neighbours that the Queens Head Public House on Bromsgrove Road, Redditch has applied to change its conditions of licence.

The Public Notice is placed in such a position in the Pub window to make it impossible for me to read it from the pavement level. I had to stand on the top step on tiptoes to be able to read the public notice. I am sure this is not how you would want a public notice to be viewed. It has also resulted in many of us who are neighbours with the Queens not being aware of the said notice, until one of the residents brought this to our attention.

I live 7 properties away from the Queens Head Public House.

I have lived here for thirty one years and have enjoyed using the Queens regularly during this time, with the exception of recent years. The Public House was a fantastic community pub when I first moved here, and remained so for many years. With regret I have to inform you that we have, during these last few years, suffered from public nuisance. This has been especially from people coming from Redditch late at night, or leaving the pub very late. Our cars have been damaged, we have had take away meals thrown all over our cars, glass bottles broken on our drive to name but a few instances. The noise level has been unbearable at times, not only from drunken people arriving and/or leaving the pub, but also the music late at night when there has been an event on at the pub.

There have also been instances of drug dealing within the toilets, which are easily accessible at the rear of the pub. The pub does have notices in the toilets warning users of police action. Over recent years the police have been called on several occasions to deal with incidents of public disturbance including assault. People in the community want to feel safe in using a family pub that should be, and has been in the past, a community asset.

a) The removal of licensing condition 23.30 hours for door closure will encourage even more already intoxicated customers, increase already unacceptable noise and nuisance to residents

b) The removal of licensing condition to be a member of 'pub watch' cannot have been thought through. We want to discourage public nuisance not have more. It would be interesting to know the Police's view on this.

With regard to the internal alterations, I am delighted to learn that they wish to develop the interior of the premises, which I hope will bring new clientele, and past customers, to the pub. This has in the past been such a family pub and it would be fantastic for it to return to this.

I therefore advise as a resident that I strongly object to removal of conditions as outlined above and ask that these be rejected.

Sue Medcalf

[REDACTED], Bromsgrove Road,

Redditch,

[REDACTED].

14/09/12

F A O of The LICENSING TEAM

I have been informed by my neighbours that the Queens Head Public House in Bromsgrove Road Redditch has applied to change its conditions of licence.

The Public Notice is placed in such a position in the Pub window to make it impossible for me to read it.

I live with my family 8 properties away from the Queens Head Public House.

We have lived here for nineteen years and have enjoyed using the Queens regularly during this time. There has been a succession of Landlords having varying success. However we have during these years suffered from public nuisance especially from people coming from Redditch late at night throwing their rubbish on to our drive and on several occasions stealing the hanging baskets from outside the door. The noise and nuisance also goes towards town later when the Queens customers eventually leave.

A close friend, whose child is 10, has stopped him going to the toilet alone because of the use of drugs. The pub does have notices in the toilets warning users of police action. These toilets are easily accessible through the car park at the rear of the premises. Over recent years the police have been called on several occasions to deal with incidents of public disturbance including assault. I want my family to feel safe in using a family pub that should be and has been a community asset.

a) The removal of the licensing condition 23.30 hours for door closure, will encourage even more already intoxicated customers.

b) The removal of licensing condition to be a member of 'pub watch' cannot have been thought through. We want to discourage public nuisance not have more.

On a positive note internal alterations would enable better events to take place, in the past there have been celebrations to suit every occasion.

I on behalf of my family ask the licensing committee to reject the application to remove the conditions a and b above.

Pat and John Witherspoon

Bromsgrove Road
Redditch

19th September 2012

Dear Sirs,

The Queens Head Public House, Bromsgrove Road, Redditch

Recently a formal public notice was displayed in the front window of the public house, setting out that the Owners of the establishment are applying to Redditch Borough Council for permission to carry out internal alterations and an amendment to the licence conditions.

The internal alterations relate to enlarging the lounge area, and it appears that this does not require planning permission because it is within the existing fabric of the building.

The change to the licence conditions is asking for an existing condition to be removed. Currently this condition prohibits entry to the public house after 11.30 pm, and by removing this condition customers to the public house will be allowed to enter and drink until the formal closing times apply. Drinking hours remain the same it seems.

I understand that the owners are required to consult with the neighbourhood for a period of 28 days, which started from the 24 August. The application for the licence amendment will then be submitted to the Council's Licensing Sub Committee.

My concern is that the removal of the condition may lead to the possibility of disorder, noise and anti social behaviour in the neighbourhood late at night, or in the early hours, because people turning out from the town's night clubs will call at the Queens Head on their way home. As you know significant problems were experienced in 2011 when the then publicans allowed late drinking and music to occur necessitating significant police involvement and disturbance and aggravation to nearby residents. Fortunately after significant pressure from the Police and Borough Council Licensing officials, including excellent support from our local Councillor and the PACT, the landlords left and normal public house order returned.

My neighbours and I are very worried that a repeat of 2011 will occur again, if this condition of entry is removed, and the situation could be exacerbated by the increased internal size of premises leading to greater numbers of drinkers frequenting the pub at late hours.

Please register this with the Licensing Committee as a formal letter of opposition, and I would also ask you to remind the Committee that the Queens Head Public House is situated in the middle of a residential area, not in a commercial shopping area such as the town centre.

Can you also check on the validity of the notice displayed at the Queens Head, it is not in a prominent location being high up a window, and also does not specify the particular condition being amended --I had to find this out by visiting your Licensing Officer at the Council Offices

Please acknowledge receipt of this letter and that it will be submitted to the Licensing Committee when the application is considered. Can you also let me know the date when the Committee will meet to deal with the matter. I emailed the contents of this letter to WRSLicensing@worcesterservices.gov.uk on the 12th September 2012 and asked for an acknowledgement of receipt, but to date I have not received any communication.

Yours sincerely


Keith Parry

Mr & Mrs M Chalk
Bromsgrove Road
Redditch
Worcs
13 September 2012

Licensing Officer
Redditch Borough Council
Walter Stranz Square
Redditch
Worcs. B98 8AH

ROOM
COUNCIL HALL ROOM

17 SEP 2012

Dear Sir

We are formally objecting to any change of conditions for the "Queens Head Public House" on the Bromsgrove Road.

We have not been able to view the requested changes, thanks to the inappropriate times that they have been made available to the general public, so must rely on information circulated within the locality.

Any enlargement the internal size of the building is intended to raise the number of customers the pub serves, so by definition must also increase the possibility of an escalation of public nuisance from a higher number of late night drinkers.

The removal of an 11:30pm lock in condition must also be intended to increase the number of late night customers, again to the detriment of the residential areas that surround the pub. It has also been suggested that this will allow customers, who have been drinking in the town centre, to congregate at this pub after the town centre has closed. This of course would generate the possibility of an increase in crime and disorder, public nuisance and harm to public safety.

This pub is in a predominately residential area. At present there does not appear to be many children in the immediate vicinity of the pub but this may change in the future and so any development of these premises may well infringe the final category of the licensing laws, by increasing the possibility of potential harm to children.

It is also rumoured that the publican is proposing to leave the Pub Watch scheme; this would allow them to admit problem drinkers from other areas which may cause problems for this area, resulting in more crime and disorder.

In conclusion we would re-iterate that any of the changes proposed will have an impact on the general amenities of this residential area and so should be refused as they are contrary to the requirements of the licensing law.

Yours faithfully



Michael & Jean Chalk

26/09/12

By Hand

● Bromsgrove Road
Redditch

September 26th 2012

FAO Tom Phelan, Licensing Officer,
Redditch

Dear Sir

Re: Application for change in licensing hours
at The Queen's Head Public House, Bromsgrove Road, Redditch

I wish to register my concern regarding the application by The Queens Head Public House for an extension to their existing Licensing Hours.

I understand this application, if granted, would permit customers to enter the premises after 11.30 pm.

Whilst I wish the Licensees well in their efforts to forward their business I cannot believe that the position of this pub, in a residential area, would make it a suitable applicant for the granting of this licensing extension.

There have in the past been several late night disturbances at and around the pub and, upon occasion, police have had to attend. It would seem highly probable that, were the entry hours to be extended beyond the 11.30pm already existing, further disturbances would be likely. The town centre has its share of late night revellers and it would appear to me to be undesirable to facilitate any extension of rowdiness out to a residential area.

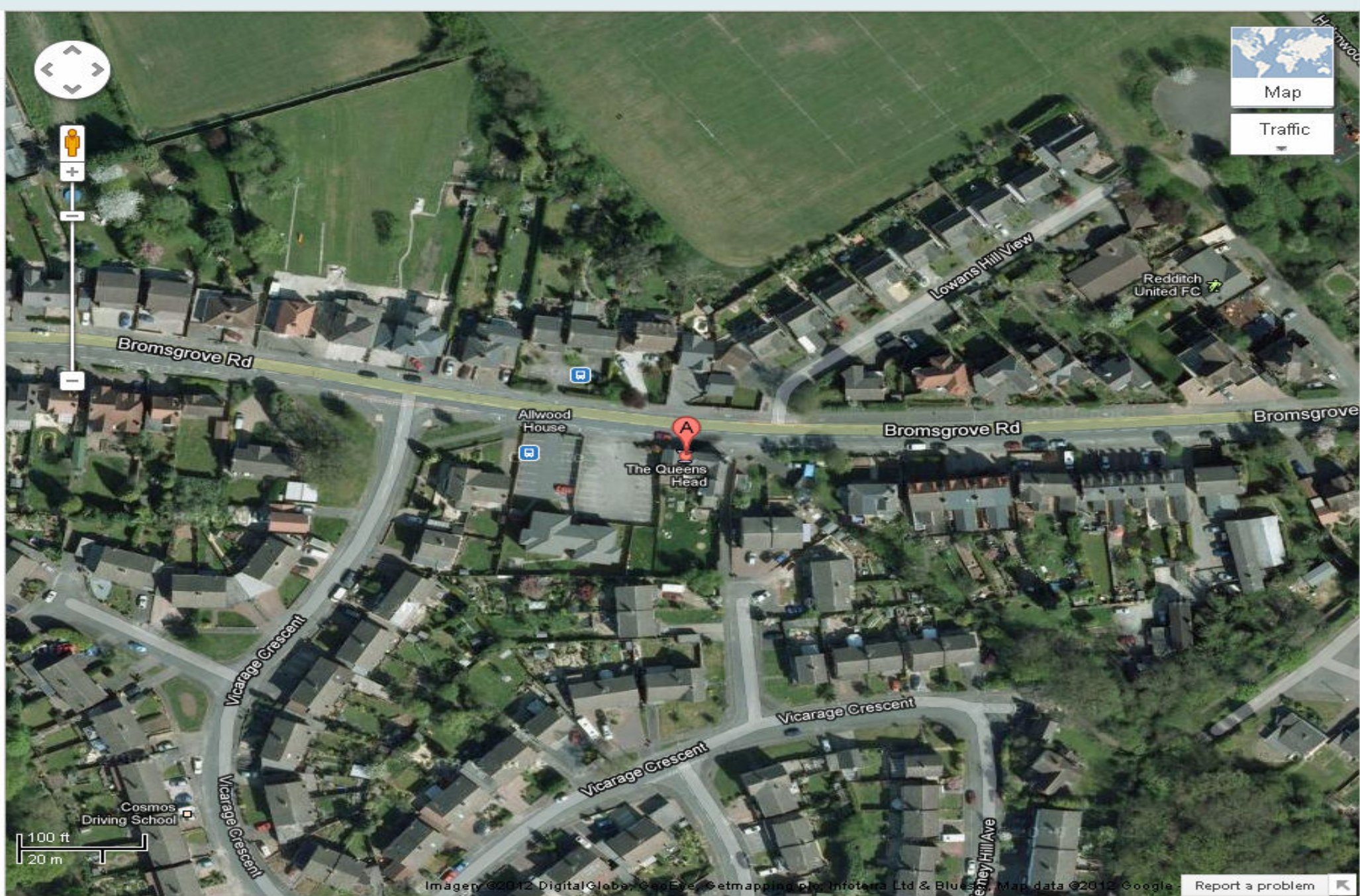
I do not believe that the location of this pub makes it a suitable applicant for the granting of the extension for which it has applied.

Please accept this letter as registration of my complaint against the granting of this extension.

Yours faithfully



Lorna Speedie



Map
Traffic

